

HIGHLIGHTS FROM AVIA EMPLOYMENT SERVICES ANNUAL REPORT (NEWTON)

How Participants Access Services

Participants, both Case Managed and Self-Serve, access Avia services through a number of ways. The following describes how Participants heard about Avia and through what channel they accessed services.

	2017/18
How did you hear about us? (The top ways Participants learned about our services)	Friend/Family 28.7% Service Canada / EI Office 20% Other 9%
Purpose of Visit (i.e. type of services Participants accessed)	Attend a Workshop N=7,253 Use the Resource Room N=5,321 Meet with Staff N=4,044 Meet with an Employer N=133

Note: 'N' indicates the number of Participants

Demographics

The following demographics are based on Case Managed Participants who joined services between April 1, 2017 and March 31, 2018:

	2017/18
Number Served	1,130
% of Participants who accessed services in the city they live in	95.8%
Average Age at beginning of Service Delivery	38 Years

Employment Outcomes

The outcome goal for the Avia Employment Program is for Participants to secure labour market attachment in the form of paid or volunteer employment. The following information summarizes employment outcomes of participants who achieved their employment related goals between April 1, 2017 and March 31, 2018:

- Number of Employment Placements: 976
- Average Wage of Participants who gained Employment: \$17.39

The top 5 sectors Participants achieved employment in include:

	Employment Sector
Wholesale, Retail & Service Trade	20.8%
Trades & Construction	11.9%
Health & Wellness	8.3%
Manufacturing	5.6%
Transportation	5.6%

"Avia has been my help in many ways. I am now working and free to access staff anytime. Thanks!"

"My whole path since I came to Avia till I have got my first job was very supportive and encouraging."

"Awesome. Don't know where I would be without the help of these awesome people. Thank you!"

The full version of the Avia Employment Services Annual Report can be accessed online through the [Avia Website](http://www.aviaemployment.ca/avia-annual-reports/) at <http://www.aviaemployment.ca/avia-annual-reports/>.